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Fortinet(R) Wins Two Computerworld Customer Care Awards

Singapore and Malaysia IT End-Users Give Top Honors to Fortinet Customer Service

SUNNYVALE, CA -- (MARKETWIRE) -- 06/11/12 -- Fortinet® (NASDAQ: FTNT) -- a world leader in high-performance network security -- today announced that it has won *Computerworld's* 6th Annual Customer Care Award in both Singapore and Malaysia. This respected industry award is presented to IT providers that garner the most number of end-user votes for quality of service. The Malaysian award ceremony was held at The Curve in Kuala Lumpur on June 6 and the Singapore award ceremony was held at ARDENT'S Cafe Bar in Singapore on June 8.

"A robust support architecture has underpinned Fortinet's brand presence in the network security sector and has also helped the company win this award two years in a row," said Jack Loo, editor of *Computerworld* Singapore.

"Enterprises clearly appreciate the value that a vendor team and its partners can professionally deliver," said AvantiKumar, editor of *Computerworld* Malaysia. "The investment made by Fortinet in its support systems sets a strong example to other providers in the industry."

Conducted by Fairfax Business Research, a survey polls IT end-users in Singapore and Malaysia on vendor service levels pertaining to implementation and ongoing customer service and is one of the strongest endorsements IT end-users can provide to technology vendors. Areas covered by the survey include on-time and on-budget delivery of projects, ability of the deployment to meet multi-party needs, expertise of vendor employees, quality of end-user training and responsiveness of service staff.

"This definitive endorsement shows that Fortinet's effort to improve service by increasing contact with customers to understand them better has worked," said George Chang, Regional Director, Southeast Asia and Hong Kong for Fortinet. "We will continue to invest internally and in our partners to help enterprises better control their IT infrastructure and to help protect their information assets and boost their bottom line."

This is the ninth industry award Fortinet and its products have won this year. In February, the FortiGate-60C won the "Best UTM Security" award at *SC Magazine's* Reader's Trust awards. In May, the FortiGate-300C won "Best Integrated Security Solution" at SC Awards Europe 2012; the company won "Information Security Company of the Year" at SC Congress Canada 2012; the FortiGate-5140B and FortiGate-1000C won "Best Firewall" and "Integrated Security" respectively at Network Products Guide's 7th Annual 2012 Hot Companies and Best Products Awards; FortiClient won its 25th "Virus Bulletin VB100" award based on the software's detection rates and stability and FortiMail earned its 18th consecutive Virus Bulletin award based on its high spam catch rate and zero false positives in the newsletter samples test. In June, *Network World Asia* recognized Fortinet with an Information Management Award for best virtualization security.

About FortiCare

FortiCare provides global support for all Fortinet products and services. End-users have multiple options for FortiCare contracts so that they can obtain the right level of support for their organization's needs. Attractively priced options include 24x7 support with advanced hardware replacement, 8x5 support with enhanced Web features, Premium Support with technical account management and Premium RMA support with enhanced service levels. In addition, Fortinet Professional Services can be engaged for projects with critical deadlines, projects that are large in scope or initial deployments.

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About Fortinet (www.fortinet.com)

Fortinet (NASDAQ: FTNT) is a worldwide provider of network security appliances and the market leader in unified threat management (UTM). Our products and subscription services provide broad, integrated and high-performance protection against dynamic security threats while simplifying the IT security infrastructure. Our customers include enterprises, service providers and government entities worldwide, including the majority of the 2011 Fortune Global 100. Fortinet's flagship FortiGate product delivers ASIC-accelerated performance and integrates multiple layers of security designed to help protect against application and network threats. Fortinet's broad product line goes beyond UTM to help secure the extended enterprise - from endpoints, to the perimeter and the core, including databases and applications. Fortinet is headquartered in Sunnyvale, Calif., with offices around the world.

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